

One of our key digital inclusion priorities is better infrastructure and access – ensuring everyone has the ability to connect to the internet and Go Online, plus has access to good broadband connectivity, digital devices loan schemes and free SIM card data gifting.

**NO ONE AND
NOWHERE LEFT
BEHIND**

Where to access Free Wi-Fi or Low-cost Broadband to Go Online



Wi-Fi, computers and internet access: Find out where you can access free Wi-Fi hotspots across our smart city.

Internet in my Home: If you are claiming eligible benefits, then you might be entitled to receive a reduced tariff on broadband. This webpage provides a list of broadband providers, along with information on the rate, contact details and a link directly to the internet providers' website for further information.

Household Support Fund: If you are financially struggling, information and advice is available, and you may be eligible to access the Household Support Fund.



National Databank: The National Databank provides free mobile data, texts and calls to people in need via Good Things Foundation's network of local community partners. Think of it like a food bank but for internet connectivity data! Use this link to find your local Data Bank, or learn how to become one.



Mobile and Broadband checker: Ofcom have produced a mobile and broadband availability checker. The checker is designed to help people find out about the availability of broadband and mobile services in a particular area, in order for you to access the information to make informed choices.

Where to access digital devices such as laptops to Go Online



G.O.! Get Online ICT recycling scheme: An offer is available for organisations to access low-cost computer equipment through Sunderland City Council's ICT recycling scheme. Using recycled equipment is good for the environment, plus brings social value and supports the local economy through enabling access to low-cost refurbished devices.