

Contact us...

Our lines are open from 8.30am to 5pm Monday to Friday

In the event of an emergency you can contact us 24/7 using the telephone numbers below



City & Neighbourhood 0191 520 5550

Here to help with enquiries such as; waste and recycling, parks, highways, parking, licensing, pest control, community safety, elections and visitor information



Life, Family & Learning 0191 520 5553

Here to help with enquiries such as; libraries, education, families information, fostering and adoption, youth services, births, deaths and marriages



Home & Money 0191 520 5551

Here to help with enquiries such as; council tax, housing and housing advice, planning and building control and welfare rights



Business Services 0191 520 5554

Here to help with enquiries such as; business rates and business investment and advice



Health & Wellbeing 0191 520 5552

Here to help with enquiries such as; social care and concern for welfare, disabled parking badges, concessionary travel passes and sports and leisure



Council Switchboard 0191 520 5555

Please use our Switchboard service if you know the name of the person you wish to speak to or visit us online at www.sunderland.gov.uk
You can also use Typetaik



Do it online...

- Report missed refuse collection
- Arrange a bulky waste collection
- Report fly tipping
- Request a copy of a birth, death or marriage certificate
- Book an appointment to register a birth or death
- Book an appointment to give notice of a marriage or civil partnership
- Report litter
- Report anti-social behaviour and hate crimes
- Report an issue with street lighting
- Sign up to garden waste collections
- Make a payment
- Apply for a parking permit
- Apply for housing benefit/council tax support
- Apply for a school place
- Apply for planning permission

**...and much more at
www.sunderland.gov.uk**


**Sunderland
City Council**