Population	Child Poverty	Unemployed	Older People in Poverty	Older People Living Alone	Can not Speak English	IMD Ward Rank (/25)	IMD Score
10741	97	1.5%	9.1%	31.1%	0.1%	25	9.00

Income Deprivation	Ave. Download Speed	% of prem unable to receive 30Mbit/s	Digital Inclusion Scoreboard	Fulwell
6.1%	81.61	0.27		

Existing Digital Provision

A Community Digital Health Hub has been developed at NE Sports which has improved connectivity, provided access to digital devices and Tech Mate volunteers to support people Go Online for the first time, and provide valuable one to one support.

Fulwell Infants and Fulwell Juniors are members of the NCCE.

Fulwell Library offers Wi-Fi access, along with access to digital devices. Residents can access 1-2-1 support, timetabled sessions or drop in sessions.

Working with Schools on digital careers, work placements and T-qualifications. Free WiFi available along Roker and Seaburn Coast.

Currently building links with VCS organisations, including schools to provide further support

Encouraging organisations to share activities to a centralised hub to support social prescribing to raise awareness of support available

Significantly influencing investment to install broadband provision in all areas, to ensure no one and no where is left behind

Friends of Fulwell(FOF)/NE Sport ideally placed in the local community in addition they also work in partnership with Fulwell Community Library in sharing resources and access to support.

Challenges to Address

Local insights suggests that limited digital connectivity; low personal data allowances; access to digital devices and lack of digital skills and money are common barriers to digital inclusion.

People more at risk of digital exclusion are children and young people; people without a job; people on low wages. Further consideration for Veterans, single parents and people with disabilities.

Top 10 wards registered as having limited broadband, via the DERI.

Potential Opportunities for Members

Raise awareness and encourage sign up to the NCCE at Monkwearmouth Academy and Seaburn Dene.

Friends of Fulwell and NE Sport based in Monkwearmouth Academy have excellent working relationship with the school. NE Sport engage with families who are affected by the Cost of Living crisis, can they raise awareness of digital support available.

Set up a Tech Mates/Buddies Volunteering Scheme

Deliver marketing campaigns to tackle digital exclusion e.g. low cost broadband, being safe online, etc.

Encourage sign up to the Digital Inclusion Network and operate data banks (like a food bank but instead provides free SIM cards)

Set up a Digital Device Loan Scheme or Lending Libraries for digitally excluded households

Set up IT donation points and encourage people to gift their old devices which can be upcycled and reused

FOF provide support to older people, scope to support the Group signpost raise awareness of digital support available in the ward.