

Population

12052

Child Poverty

537

Unemployed

3.0%

Older People in Poverty

21.2%

Older People Living Alone

36.6%

Can not Speak English

0.2%

IMD Ward Rank (/25)

8

IMD Score

36.70

Income Deprivation

21.5%

Ave. Download Speed

67.92

% of prem unable to receive 30Mbit/s

7.5%

Digital Inclusion Scoreboard

Hetton

### Existing Digital Provision

A Community Digital Health Hub has been developed at ELCAP which has improved connectivity, provided access to digital devices and Tech Mate volunteers to support people Go Online for the first time, and provide valuable one to one support.

Working with Schools on digital careers, work placements, and T-qualifications, and building links with VCS organisations to provide wider support.

Encouraging organisations to share activities to a centralised hub to support social prescribing to raise awareness of support.

Significantly influencing investment to install broadband provision in all areas, to ensure no one and no where is left behind i.e. Netomnia / You Fibre active in the Ward.

Easington Lane, Hetton Lyons Primary are members of the National Computer Centre

Nidderdale Centre and Moorsley Hut are expanding digital support.

Hetton New Dawn have carried out repairs and appointed a new Com Dev Worker in the last year, operate a Databank, and will shortly set up 1-2-1 support.

Together for Children at the Hetton Centre provide support in the Family Hub.

Flatts Youth Centre provide support to young people and have PCs at the centre.

ELCAP and Springboard offer Wi-Fi access, along with access to digital devices, 1-2-1 support, timetabled sessions or drop in sessions.

Supporting residents with assistive technologies to live at home longer.

### Challenges to Address

Local insights suggests that limited digital connectivity; low personal data allowances; lack of money and access to digital devices, along with low digital skills are common barriers to digital inclusion.

People more at risk of digital exclusion are older people, unemployed, people with long term sick or disability and single parents.

Hetton has the highest levels of older people living in poverty and living alone in the Coalfields, which may contribute towards loneliness, and income deprivation, and higher levels of children living in poverty.

Listed in the top six wards registered on the Digital Exclusion Risk Index across income, demographics and connectivity measures..

Listed in the top 10 wards registered as having limited broadband, via the Digital Exclusion Risk Index.

### Potential Opportunities for Members

Build on existing marketing campaigns to tackle digital exclusion e.g. low cost broadband, being safe online, etc.

Encourage sign up to the Digital Inclusion Network and operate data banks (like a food bank but instead provides free SIM cards)

Explore funding opportunities to introduce free friendly Wi-Fi into publicly accessible buildings, open spaces and parks. i.e. Elemore

Set up IT donation points and encourage people to gift their old devices which can be upcycled and reused

Co-design and deliver a project tailored to an 'at risk' group of people or within a physical location.

Raise awareness and encourage sign up to the National Computer Centre at Hetton Secondary School, Hetton Primary and East Rainton Schools.

Promote new technologies that can support independent living.