

Food Providers, Advice Providers and DWP Opening Times: Christmas 2024

Date 18th December 2024

The following are revised opening times for local foodbanks. Most foodbanks operate from referrals made by other agencies. These include council referrals via 0191 520 5551 / 0800 234 6084. These referral arrangements and opening times are more limited at weekends / Out of Hours (OOH) .

Organisation	Christmas Opening Hours	Normal Opening Hours	Area / Base	
Council including Out of Hours (OOH)	Council Crisis Support Services & many other services can be accessed when offices are closed from 5pm via Out of Hours provision. Telephone: 0191 520 5551 / 0800 234 6084. Please Note: on 24 th and 31 st Dec Out of Hours will begin at 1pm.	Monday Tuesday Wednesday Thursday Friday	8.30 – 17:00 OOH – Normally from 17.00, weekends and bank holidays	All
Sunderland Food Bank - Bethany City Bede Tower, Burdon Road, SR2 7DZ	Bank Holidays – Closed Open 23 rd and 24 th December 10am – 11.30am and reopens 6 th January 2025 3pm – 4.30pm Friday's Soul Kitchen breakfast open 3 rd January 9:30am - 10:30am	Monday Tuesday Wednesday	15:00 - 16:30 10:00 - 11:30 15:00 - 16:30	East
Sunderland Food Bank - Millfield City Life 170 Hylton Road, Millfield, SR4 6EX	Closed from 20 th December and reopens 8 th January 2025	Wednesday Friday	13:00 - 15:00 10:00 - 12:00	East
Sunderland Food Bank - ELIM New Durham Road, Sunderland, SR2 7PD	Closed from 19 th December and reopens 7 th January 2025	Tuesday Thursday	10:30 - 12:30 10:30 - 12:30	East
Sunderland Food Bank - FISCUS The Co-Op Centre, Whitehouse Road, Hendon, SR2 8AH	Closed from 20 th December and reopens 2 nd January 2025	Thursday	15.30 – 17.00	East
Sunderland Food Bank - Trinity Church Grange Terrace, SR2 7AQ	Closed from 20 th December and reopens 9 th January 2025	Thursday	13.00 – 15.00	East
Sunderland Food Bank – St Thomas Church (Hope4All) Petersfield Road, Pennywell, SR4 9BD	Bank Holidays – Closed Open 23 rd December 10am – 12pm and 30 th December 10am – 12pm reopens 6 th January 2025	Monday Wednesday Thursday	10:00 - 12:00 13:00 - 15:00 11:00 - 14:00	West
Sunderland Food Bank - Youth Almighty Farringdon Youth & Community Centre, Allendale Road, Farringdon, SR3 3EL	Closed from 20 th December and reopens 7 th January 2025	Monday Friday	13.00 – 14.30 13.00 - 14.30	West
Sunderland Food Bank – Bethel Christian Fellowship 1 Thorndale Road, Thorney Close, SR3 4JW	Open 24 th December 10.30am – 12.30pm and reopens 7 th January 2025	Tuesday	10.30 – 12.30	West
Sunderland Food Bank - St Johns Church Church Street, Shiney Row, DH4 7DD	Closed from 20 th December and reopens 6 th January 2025	Monday Thursday	11:30 - 13:00 11:30 - 13:00	Coalfields

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Sunderland Food Bank - Mickeys Place St Michael's & All Angels Church, Manor Road, Sulgrave, NE37 3BB	Bank Holidays – Closed Open 23 rd , 27 th and 30 th December 9.30am – 12pm and 3 rd January 2025 9.30am – 12pm	Monday Wednesday Friday	09:30 - 12:00 09:30 - 12:00 09:30 - 12:00	Washington
Sunderland Food Bank – Downhill Centre Community Hub Killarney Square, SR5 4AY	Closed from 20 th December and reopens 2 nd January 2025	Thursday	11.00 – 14.00	North
Sunderland Food Bank - Roker Methodist Church, Lonsdale Road, SR6 9TB	Open 23 rd December 1pm – 3pm then reopens 6 th January 2025	Monday	13.00 – 15.00	North
Salvation Army Southwick Austin House Family Centre, Shakespeare Street, Southwick, SR5 2JX	Closed from the 23 rd at 12pm and repens 6 th January 2025. Swan Lodge will cover emergencies during this time.	Monday Tuesday Wednesday Thursday Friday	09:00 - 17:00 09:00 - 17:00 09:00 - 17:00 09:00 - 17:00 09:00 - 17:00	North
Salvation Army, Swan Lodge, High Street East, Sunderland, SR1 2AU	Swan Lodge will cover emergencies on behalf of Salvation Army.	Saturday Sunday	09.00 – 16.00 09.00 – 16.00	Out of Hours
WCFP Washington Galleries upstairs, Unit O, Washington, NE38 7SD	Bank Holidays – Closed The Galleries will be open as usual from 12pm – 3pm Tuesday to Friday except 25 th , 26 th December and 1 st January 2025.	Tuesday Wednesday Thursday Friday	12:00 - 15:00 12:00 - 15:00 12:00 - 15:00 12:00 - 15:00	Washington
Bethany Centre Hetton Road, Houghton le Spring, DH5 8PF	Closed from 20 th December at 1pm and reopens 6 th January 2025.	Monday Tuesday Wednesday Thursday Friday	9:00 – 16:00 9:00 – 16:00 9:00 – 16:00 9:00 – 16:00 9:00 – 13.00	Coalfields
Loaves & Fishes ELCAP, Brickgarth, Easington Lane, DH5 0LE	Closed from 20 th December and reopens 6 th January 2025.	Monday	09:00 – 12:00	Coalfields
Space 4 Keiper Hall, Church Street, Houghton le Spring, DH4 4DN	Open 23 rd and 30 th December 10am – 12pm and 3 rd January 2025 10am – 12pm	Tuesday Friday	10:00 - 12:00 10:00 - 12:00	Coalfields
Penshaw Pantry Wensleydale Avenue, Houghton-Le-Spring DH4 7PD	Open 23 rd December 2pm – 5pm then 27 th – 30 th December 2pm – 5pm and 2 nd – 4 th January 2025 2pm – 5pm	Contact the Penshaw Pantry Facebook page or Sharp who have our contact details, to access an emergency food parcel		Coalfields
Sunderland Food Heroes YMCA Churchview, Silksworth Terrace, SR3 2AW	Open 21 st December and closed 28 th December. Reopens 4 th January 2025	Saturday	Agency and self- referrals via Facebook page.	West

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First Tier Advice Providers		
<p>SHARP 17 Beatrice Terrace, Shiney Row, DH4 4QW Tel no: 0191 3856687</p>	Tuesday 24 th December 2024	Closed to the public at 12:30pm
	Friday 27 th December 2024	Telephone Advice 9.30am - 12.30pm
	Monday 30 th December 2024	Telephone Advice 9.30am - 12.30pm
	Tuesday 31 st December 2024	Telephone Advice 9.30am - 12.30pm
	Thursday 02 nd January 2025	Telephone Advice 9.30am - 12.30pm
	Friday 03 rd January 2025	Telephone Advice 9.30am - 12.30pm
<p>SWAP 5 East Moor Road, Pallion, Tel no: 01915142930 / 07830615938</p>	Monday 23 rd December 2024	Telephone Advice 9.00am - 12.30pm
	Tuesday 24 th December 2024	Telephone Advice 9.00am - 12.30pm
	Friday 27 th December 2024	Telephone Advice 9.00am - 12.30pm
	Monday 30 th December 2024	Telephone Advice 9.00am - 12.30pm
	Tuesday 31 st December 2024	Telephone Advice 9.00am - 12.30pm
	Thursday 02 nd January 2025	Telephone Advice 9.00am - 12.30pm
Friday 03 rd January 2025	Telephone Advice 9.00am - 12.30pm	
<p>CAS 5A Waterloo Place, Sunderland, SR1 3HT Tel no: 0808 2787950 and for emergency advice 0191 7316490</p>	Closed from 4.00pm on Friday 20 th December and will reopen on the 2nd January 2025 at 9.00am.	Emergency telephone advice line available over the Christmas period.

DWP Jobcentre and Universal Credit Service Centre		
<p>UC payments due to be paid on Wednesday 25 December and Thursday 26 December will be advanced to Tuesday 24 December. UC payments due to be paid Wednesday 1 January will be advanced to Tuesday 31 December. NB contact details are as normal</p>		
Monday 23 rd December		Open
Tuesday 24 th December		Open
Wednesday 25 th December		Closed
Thursday 26 th December		Closed
Friday 27 th December		Closed
Saturday 28 th December		Open
Sunday 29 th December		Closed
Monday 30 th December		Open
Tuesday 31 st December		Open
Wednesday 1 st January 2025		Closed
Thursday 2 nd January 2025		Open
Friday 3 rd January 2025		Open
Saturday 4 th January 2025		Open
Sunday 5 th January 2025		Closed