

# Emma Anderson Deputy Chief Operating Officer, Independent Living Service

I qualified as an Occupational Therapist in 1991 and I have worked in Stroke Rehabilitation, General Medicine and Mental Health before coming to work in the community with children and adults in 1995. I have dedicated the majority of my career to the city of Sunderland and I am a passionate advocate for our city and its residents, despite living in Gateshead. Although I have worked in leadership roles for a long time, I see the world through the eyes of an Occupational Therapist, and I am committed to the principal of using my skill set to enable everyone around me to achieve the goals that are important to them whether they are a customer or a colleague.

In my home life, I have lived experience of being a young carer and caring for someone with enduring mental health issues and dementia. I have worked voluntarily in my local community by chairing a tenants and residents association for three years and this helped me to understand some of the economic, cultural and educational barriers that people face every day.

More recently, I have turned my volunteering time to working with animals and I am a doggy day trip fosterer for the RSPCA, taking dogs who are awaiting adoption out for the day to have a break from kennels and learn how to live in a domestic home. I absolutely love what I do, both at home and at work, life is very busy and it's certainly never dull!

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### Gregg Clarke Business Relationship Manager

I began my employment with Sunderland City Council in 1990 as an administrative assistant in the Social Services Department. My duties included processing applications for nursery fee waivers and recording of admissions and discharges of customers into residential care homes. Over the years I have had many different roles and responsibilities.

I love my role with Sunderland Care and Support and how the functions of my team support the company to deliver high quality services to all of our customers.

When I'm not working, I enjoy keeping fit and spending time with my family and visiting places at home and abroad.

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#### Lisa Broadbent Human Resources Manager

I began my working life as a Medical Secretary in a local hospital for eight years before moving into local government as Personal Assistant to the Director of Environment with Sunderland City Council. After studying for a degree in Business and Human Resources Management while working full time, I moved into Human Resources (HR) and worked in the Corporate Personnel function of the council.

In early 2013 I began to provide HR support to Care and Support prior to the creation of SCAS, and my employment was transferred to the company in October 2021, when I became HR Manager.

In my spare time I enjoy spending time with family and friends and have recently gone back to swimming and yoga. I also enjoy dipping in the North Sea during the 'warmer' months!

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### Peter Oliver Business Manager, Supported Living Hub

I have worked with the Council and Sunderland Care and Support for the past 41 years, during which time I have seen many changes and developments. I have had the opportunity to meet many customers and colleagues across the different services I've worked in.

I am passionate about the company and proud of its achievements, especially around the charity work which supports local charities and how this brings together both customers and colleagues. I am currently employed as a Business Manager for Day Opportunities, Short Break Services, Farmborough Court, Shared Lives and Permitted Earning colleagues and the Coffee Stop.

In my spare time I am a grandad to eight grandchildren which takes up a great deal of my time and I have a passion for amateur theatre, for which I am on the board of trustees for the National Operatic Dramatic Association as the Regional Councillor for the North covering from Berwick to North Yorkshire. This enables me to meet some of the most talented youth and adult performers in our region.

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## Verity Burnett Business Manager, Supported Living Service

I have been working for Sunderland Care and Support since 1988, originally employed as a relief Care Assistant with Sunderland City Council, in the older persons division before being appointed as a Residential Officer in the Learning Disability Service.

I have always been passionate about services for vulnerable people, and this has led to my career progression through my appointment as a Team Leader and Service Manager to my current position as a Business Manager in the Physical/Complex Care Division.

In my leisure time I love travelling and visiting different countries, with both my family and my close group of friends. I love to see the culture of the places I visit especially enjoying the local cuisine and wine. I am a traditional woman when it comes to shopping and you will often find me on weekends in charity shops looking for a bargain, or a piece of furniture that I can refurbish and bring back to life.

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#### Sarah Morgan Business Manager, Quality Assurance

In 2009 at 23 years of age I made the decision to leave the banking industry and was successful in my application for a Residential Officer's post within Sunderland City Council Provider Services and then Sunderland Care and Support. At that point I realised that I had found my vocation in the care sector. Throughout my professional experiences I am privileged to have had the opportunity to work with lots of different people in various areas within Sunderland Care and Support, which has enhanced my passion for personcentred care and people's quality of life.

I am embracing my new role within the company and will continue to work hard, supporting the delivery of outstanding services and celebrating our achievements.

Growing up in Seaburn, I still love spending time at the beach and having adventures in our campervan (preferably when it is sunny), with my partner Mark and my 8-year-old son Max who is my world. I have a passion for fitness, and you will usually find me at my 6am gym class, or out for a run...again preferably when its sunny! My family consider me to be an adrenaline junky as I love to do personal challenges with my sister, which most recently has been sky diving and a roof top swing.

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